

NOBLE COUNTY DEPARTMENT OF
JOB AND FAMILY SERVICES

Annual Report 2011

**Noble County
Board of
Commissioners**

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Bob Nau
Gary Rossiter**

AGENCY DIRECTOR

Mindy T. Harding

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Judy Weisend, Eligibility Referral Supervisor
Tracy C. Saling, Eligibility Referral Supervisor
Kathy I. Sherman, Eligibility Referral Specialist 2
Joseph H. Archer, Eligibility Referral Specialist 2
Lisa Cowgill, Eligibility Referral Specialist 2
Donna Farley, Eligibility Referral Specialist 2
Melinda J. Minyo, Eligibility Referral Specialist 2

The Noble County Department of Job and Family Services is a quadruple combined agency which consists of:

Income Maintenance
Child Support
Children/Social Services
Workforce Development/One Stop

In 2011, our agency was staffed by 25 employees and provided services to Noble County residents. The agency's One Stop services are available to residents of any Ohio county.

Agency Director, Fiscal and Support Staff

Mindy T. Harding, Director
Jodi Harmon, Fiscal Specialist
Lori Graves, Contract Evaluator
Debbie Hesson, Clerical Specialist 3



Income Maintenance Unit

Public Assistance funding provides Ohio Works First cash assistance; medical assistance; food assistance; Prevention, Retention and Contingency (PRC) emergency assistance; and job-related services to eligible individuals and families in Noble County.

Noble County ranked 1st in the state for application timeliness for food assistance, OWF cash assistance and Medicaid!

Cash Assistance

⇒OWF Cash Disbursement: \$163,874
⇒Average monthly recipients: 77

Disability Cash Assistance

⇒Disbursement: \$22,681
⇒Average adult recipients: 16

Food Assistance

⇒Disbursement: \$2,418,420
⇒Average number of recipients: 1585

PRC Program: \$89,022

Medicaid Disbursements (SFY 2011)

⇒Aged, Blind and Disabled: \$8,723,092
⇒Average number of recipients: 500
⇒Covered Families, Pregnant Women and Children: \$14,331,527
⇒Average number of recipients: 1,860
⇒Transitional Medicaid: \$793,399
⇒Average number of recipients: 270
⇒Nursing Facility: \$3,131,011
⇒Average number of recipients: 68

Children Services Unit

The mission of Noble County Children Services is to promote the value of children, including their right to a safe environment with respect for all individuals in a family and to promote empowerment of families and the community to take responsibility to preserve the family unit by providing safe and secure environments for the children of Noble County. This is accomplished through an array of services such as: completion of an in-depth assessment at the time the agency receives a referral of child abuse or neglect; in-home protective services which includes development of a case plan to identify the needs of the family and activities the family can participate in to meet their needs; making referrals on behalf of the family to local community agencies; placement of children in substitute care (foster or kinship homes); certifying families as foster or adoptive homes. The agency works diligently to maintain children in their own home or to seek permanent living arrangements for children who cannot remain with their caregivers.

269 Reports of Child Abuse and Neglect

- 111 were calls reporting neglect;
- 27 were calls reporting physical abuse;
- 16 were calls reporting sexual abuse;
- 7 were calls reporting emotional maltreatment;
- 20 were calls of Family In Need of Services;*
- 91 were calls of Information and Referrals

*Family in Need of Services refers to a report category in which a request has been made for the agency to provide one or more of the following types of services to a family: preventative services, aimed at prevention of abuse neglect; home evaluation; visitation assessment; unruly/delinquent youth; deserted child, etc.



Kelli Clark, Social Services Supervisor
Mackenzie M. Walters, Social Services Worker 2
Debbie Schott, Social Services Worker 2
Debbie Schockling, Social Services Worker/NET Coordinator

Placement Services

- 28 children were cared for in substitute care in 2011.
- 4 children were placed in a family foster home (home licensed for foster case by NCDJFS);
- 5 children were placed in a shared family foster home (foster home licensed through another public children services agency);
- 13 children were placed in purchased family foster homes (homes licensed by a private agency);
- 6 children were placed in kinship homes (agency approved relative home);
- ** 8 of the above 28 children, were able to be placed with relatives during agency's custody episode.

Cost of Care

The cost of placing children in agency and private placements in 2011 was \$97,992.00.

Ongoing Supportive Services

The agency provided on-going supportive services to 25 families in 2011. These ongoing services are initiated by collaboration between the agency and family to develop a comprehensive action plan for services and activities that are designed to effect change in the family to resolve safety threats, enhance protective capacities, reduce risk and strengthen the functioning of the family.

Adoption Services

Noble County Department of Job and Family Services completes adoptive home studies to approve families for adoption of children. The agency also determines eligibility for adoption subsidies for families and children of Noble County. In 2011, \$11,880.00 was issued to adoptive families in adoption maintenance subsidies and \$21,325.04 was issued in PASSS (Post Adoption Special Services Subsidy) services to eligible families.

Adult Protective Services

NCDJFS is mandated to receive and respond to reports of elder abuse and neglect. Reports of elder abuse/neglect are received and screened through Children Services report line. Services are provided by Children Services staff. The agency received and provided services to 2 elders in 2011. These services include assessment, information/referral, and case management.

Child Support Unit

Noble County CSEA provides the following services: location of absent parents, establishment of paternity, establishment of child and medical support orders, enforcement of existing administrative and court orders, collection and disbursement of current and past due child support, cash medical support and spousal support, etc.

- ⇒ Average monthly caseload was 650.
- ⇒ Total overall collections from child support and spousal support were \$1,800,520.37. Of this amount \$125,328.47 was collected through Federal Internal Revenue Service (IRS) intercepts and \$8,652.21 was collected through Ohio Department of Taxation (ODT) intercepts.
- ⇒ In 2011 Paternity establishment was completed for 25 children and 39 new orders for the payment of child support and cash medical support were established
- ⇒ Total Cash Payments processed by the Noble County CSEA was \$58,452.35.

Noble County CSEA ranked 1st in the state for collections on cases with arrears, 1st in the state for cases with support orders established, 13th in the state for current support collections, and 7th in the state for cases with paternity orders established.

Pam Moore, Administrative Hearing Officer
Sherry Trenner, Case Manager
Debbie Bradley, Clerical Specialist 3



Employment and Training Unit

As the County's Workforce Development agency, the NCDJFS is responsible for the provision of services to youth, adults, and dislocated workers mandated by the Workforce Investment Act. Jobs etc. is a network of organizations that work together to match individuals seeking employment or assist individuals in training opportunities in your current field, or those who wish to pursue a new career.

The agency connects employment, education, and training services in coherent network and provides a seamless delivery approach to its customers.

We serve adults, youth, and dislocated workers to achieve realistic jobs and get the skills needed for advancement to provide and satisfy the customer.

In 2011, the Workforce Investment Act (WIA) Program, assisted many adults, youth, and dislocated workers from Noble County. The totals are as follows:

- ⇒ **Youth** -- \$6,959.63
- ⇒ **Adult** - \$36,834.86
- ⇒ **Dislocated Workers** - \$9,845.85 (WLR funding in the amount of \$30,059.12 was expended through 06/30/11 - this funding source was no longer available as of 06/30/11)
- ⇒ **WLR (Waiting List Reduction Funding)** - \$30,059.12 (this funding was only available through 06/30/11). This was a short term program available to assist workers that were laid off or terminated; eligible for unemployment compensation but unlikely to return to their previous industry or occupation.
- ⇒ **OJT's** - (On-the Job Training Assistance) - \$3,445.91

Due to major funding cuts in all critical programs, Noble County's One Stop's primary focus is providing assistance to job seekers and matching employers with appropriate employees. We have a computer lab available to the public and staff to assist with resume writing, online job applications, etc. We also offer monthly resume writing and interviewing skills workshops. Noble County One Stop staff currently provides an average of 2,583 services monthly to area job seekers.

Pam Moore, Supervisor
Misty Wells, Eligibility Referral Specialist
Cynthia Frederickson, Eligibility Referral Specialist 1

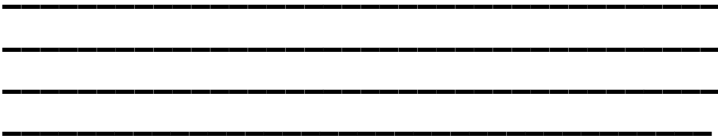




MISSION STATEMENT

Our mission is to promote and maintain personal responsibility, family stability and economic security through the use of Individualized service plans.

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PO Box 250
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We are on the Web!
www.ncdifs.org

